



PEAK
NETWORK PERFORMANCE





THE PEAK OF EXPERIENCE

THE ZURICH TEAM HAS BEEN DELIVERING NETWORK EXCELLENCE FOR DECADES



TRUSTED EXPERIENCED PARTNERS

Zurich Technology Solutions is your trusted partner in the complicated world of telecom and IT Network Lifecycle Management. We understand the challenges of supporting the increasingly complex demands of our customers with legacy and next generation multi-vendor networks.

Our world class highly trained engineers and technicians perform a wide array of telecom and IT equipment remanufacturing services in support of our global customer base. Our experienced team and trusted partners are committed to the execution and ongoing development of processes that serve to improve the quality and value we provide to our customers.



WIDE SELECTION OF TOP QUALITY PARTS

If you are looking for a wide selection, preeminent quality and competitive pricing, Zurich Technology Solutions' specialized team is proud to offer customers the highest degree of value with rapid delivery on a vast array of in-stock items.

Zurich Technology Solutions is the optimal support partner for your telecom and IT equipment, including: wireless infrastructure, circuit and IP switching, fiber networks, microwave transport, custom cable kits from all leading manufacturers in new and refurbished condition. Trust Zurich with your valuable equipment.



EFFICIENCY & PROFESSIONALISM

With speed and professionalism, Zurich Technology Solutions seeks to meet your specific needs by offering multi-vendor products with an exclusive warranty of up to 36 months coupled with significant savings from OEM prices. Our experienced team offers customer service, project management and problem resolution.

In the event of any unforeseen issues with our products or services, our team takes ownership and responds in a professional and expedient manner. To avoid product non-conformance, all of our products are handled, packaged and tested in accordance to Telcordia Standards, with specialized packaging and ESD protection.

HIGHLY EXPERIENCED CERTIFIED TECHNICIANS

Zurich is revolutionizing field services by enabling field technicians with our proprietary software while fostering best in breed capabilities. Our readily deployable teams and web-based systems allow organizations to save money and keep networks operating at peak performance with flexibility.

We optimize field force capacity utilization resulting in significant operational efficiencies where field technicians are empowered to increase both revenue generation and asset recovery services.

Our technicians can address multiple customer sites troubleshooting downed network equipment and services along with providing 24/7 call center support. Our team is rigorously trained and experienced in new installation and troubleshooting procedures as well as on-site equipment repair when possible.

ZURICH FIELD SERVICES:

- **Engineering, furnishing & installation of telecom and IT networks.**
- **Removal services of legacy networks for either redeployment into other markets or responsible recycling.**
- **OEM product recall support throughout the Americas.**
- **Flexible maintenance contracts including preventative maintenance and upgrades.**
- **Reverse logistics and triage.**

ZURICH REPAIR & EXCHANGE SERVICES:

- **Depot repair services for "Out of Warranty" telecom and IT equipment.**
- **Fixed pricing and subscription plans.**
- **Loaners upon request for high runners.**
- **Fast turn-around times <15 days.**
- **Significant savings compared to the traditional OEM.**



THE PEAK OF SERVICES

TELECOM & IT NETWORK SUPPORT



REPAIR AND EXCHANGE
SPARE PARTS MANAGEMENT
FIELD SERVICES
HELP DESK
ASSET RECOVERY
& RECYCLING



REMANUFACTURING
REFURBISHING REPACKAGING
KITTING
SOFTWARE UPGRADES



STRATEGIC SOURCING
LEGACY SUPPORT
FORWARD PURCHASING
INVENTORY MANAGEMENT



CUSTOMIZED WEB BASED SOFTWARE (Q)
TRANSPARENCY, OPTIMIZATION AND REPORTING

Zurich Technology Solutions is the single source solution for your multi-vendor network maintenance needs including screening, repair and testing. Our comprehensive service allows our customers to have one partner for all of their repair services by delivering multi-vendor, multi-system repair for a comprehensive portfolio of over 70,000 parts (wireless, data, optical transmission, PCB, wireline, enterprise and test equipment). Zurich leads the market in delivering multi-vendor, network-wide repair to enterprises around the world.

Our Zurich certified repair solutions at times exceed OEM and Telcordia standards. Our repair services are backed by years of experience, performed by qualified, OEM-trained technicians, and completed in our state-of-the-art repair facilities.

Zurich offers specialized, multivendor repair and exchange expertise supporting the leading equipment OEMs including Ericsson, Nokia, Huawei, Cisco, Juniper, Eltek, Delta, Former Alcatel-Lucent and many others.

Our experienced technicians and engineers often come from the OEMs, offering intimate insight into repair and engineering of components and systems, yielding short turnaround, reduced cost, high repair success rate, and overall process efficiency.

Leveraging our customized web tracking portal, customers have complete process transparency & real-time status awareness.



CUSTOMIZED SOLUTIONS PUT YOU IN CHARGE

Zurich offers distinguished multi-vendor telecom and IT services at competitive prices. At the foundation of our service offering is our customized reporting and online tracking ERP system we call "Q" for its ability to offer "Q"ueing transparency and to be customized to the uni"Q"ue needs of any client requirement. Zurich services are designed to reduce both expenditures and your downtime while providing a great way to maximize your existing infrastructure investments.



THE PEAK OF QUALITY



A BACKGROUND WORTH READING ABOUT

We are founded by established industry professionals, bringing a rich heritage of success in servicing clients since 2007. Zurich Technology Solutions operates globally distributing Telecom and IT equipment as well as invaluable in-house technical services and professional field services.

Our customers attest to our unparalleled delivery and include leading industry Wireless and Wireline Operators, OEMs, IT Cloud Service Providers, Cable Companies, Educational Institutions, Healthcare, Federal and State Governments and Utility companies.

The name Zurich reflects our affinity for iconic Swiss values; mastery of complexity in engineering, impeccable quality in delivery and fearless ascent of great mountain peaks. We are in this business because we grew up in it and intimately understand the implications of the incredible change our market is going through today. We have assembled the most caring and competent team of industry leaders to help our clients solve the most complex problems they now face.



THE ZURICH PROMISE IS YOUR GUARANTEE

With speed and professionalism, Zurich Technology Solutions will meet your specific needs by offering fully tested and functioning multi-vendor equipment with an exclusive warranty ranging from 12 months to 36 months. Our products are handled, packaged, treated and tested in accordance to OEM and Telcordia Standards, with specialized packaging and ESD protection to ensure all equipment shipped arrives free of defects and ready for installation. In the event of a failure, a Zurich customer service specialist will offer an expedited replacement covering all freight charge. Our commitment to your service is unwavering and reinforced daily in our operations.

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ZURICH

TECHNOLOGY SOLUTIONS

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